

The Ivory Federation

Propps Hall Junior, Infant and Nursery School, Springhead Infant and Nursery School, Rushcroft Primary School

Data Protection and Privacy Policy

RATIONALE

The Ivory Federation aims to ensure that all personal data collected about staff, pupils, parents/carers, visitors and other individuals is collected, stored and processed in accordance with the Data Protection Act 2018 (DPA 2018) and the UK GDPR (2021).

Everyone has rights with regard to the way in which their personal data is handled. During the course of the School's activities it collects, stores and processes personal data about staff, pupils, their parents, suppliers and other third parties, and it is recognised that the correct and lawful treatment of this data will maintain confidence in the organisation and will provide for successful business operations.

Those who are involved in the processing of personal data are obliged to comply with this Policy when doing so. Any breach of this Policy may result in disciplinary action.

This Policy sets out the basis on which the School will process any personal data we collect from data subjects, or that is provided to us by data subjects or other sources. It does not form part of any employee's contract of employment and may be amended at any time.

PURPOSE

The School is required to process relevant personal data regarding individuals as part of its operation and shall take all reasonable steps to do so in accordance with this Policy. Processing may include obtaining, recording, holding, disclosing, destroying or otherwise using data.

Data Protection Officer

The School has appointed **Illuminate Learning Ltd** to provide their Data Protection Officer (DPO), who will endeavour to ensure that all personal data is processed in compliance with this Policy and the principles of the Act. Any questions about the operation of this Policy or any concerns that the Policy has not been followed should be referred in the first instance to the DPO.

The Data Protection Principles

Anyone processing personal data must comply with the eight enforceable principles of good practice as enshrined within the requirements of the GDPR. These provide that personal data must be:

- *Fairly and lawfully processed*
- *Processed for a lawful purpose*
- *Adequate, relevant and not excessive*
- *Accurate and up-to-date*
- *Not kept for longer than necessary*
- *Processed in accordance with the data subject's rights*
- *Secure*
- *Not transferred to other countries without adequate protection*

BROAD GUIDELINES

1. **Types Of Personal Data Processed By The School**

Personal data covers both facts and opinions about an individual. The school may process a wide range of personal data about individuals including current, past and prospective pupils and their parents as part of its operation, including, by way of example:

- *Names, addresses, telephone numbers, email addresses and other contact details*
- *Bank details and other financial information, e.g. about parents who pay fees to the school*
- *Past, present and prospective pupils' academic, disciplinary, admissions and attendance records (including information about any special needs), and examination scripts and marks*
- *Where appropriate, information about individuals' health, and contact details for the next of kin*
- *References given or received by the school about pupils, and information provided by previous educational establishments and/or other professionals or organisations working with pupils;*
- *Images of pupils (and occasionally other individuals) engaging in school activities,*

- *Generally, the school receives personal data from the individual directly (or, in the case of pupils, from parents). However, in some cases, personal data may be supplied by third parties (for example another school, or other professionals or authorities working with that individual), or collected from publicly available resources*

2. Sensitive Personal Data

The school may, from time to time, need to process sensitive personal data regarding individuals. Sensitive personal data includes information about an individual's physical or mental health, race or ethnic origin, political or religious beliefs, sex life, trade union membership or criminal records and proceedings. Sensitive personal data is entitled to special protections under the Act, and will only be processed by the school with the explicit consent of the appropriate individual, or as otherwise permitted by the Act. The consent should be informed, which means it needs to identify the relevant data, why it is being processed and to whom it will be disclosed. **Staff should contact the DPO for more information on obtaining consent to process sensitive personal data.**

3. Use Of Personal Data By The School

The school will use *(and where appropriate share with third parties)* personal data about individuals for many purposes as part of its operations, including as follows:

- *For pupil selection and to confirm the identity of prospective pupils and their parents;*
- *To provide education services (including SEN), career services, and extra-curricular activities to pupils; monitoring pupils' progress and educational needs, and maintaining relationships with alumni and the School community;*
- *For management planning and forecasting, research and statistical analysis, and to enable the relevant authorities to monitor the school's performance;*
- *To give and receive information and references about past, current and prospective pupils, including relating to outstanding fees or payment history, to/from any educational institution that the pupil has attended or where it is proposed they attend;*
- *To enable pupils to take part in national or other assessments, and to publish the results of public examinations or other achievements of pupils of the school;*
- *To safeguard pupils' welfare and provide appropriate pastoral (and where necessary, medical) care, and to take appropriate action in the event of an emergency or accident, including by disclosing details of an individual's medical condition where it is in the individual's interests to do so, for example for medical advice, insurance purposes or to organisers of school trips;*
- *To monitor (as appropriate) use of the School's IT and communications systems as per the school's Computing and Acceptable Use and E-safety Policies;*
- *To make use of photographic images of pupils in school publications, on the school website and (where appropriate) on the school's social media channels as per the school's policy on taking, storing and using images of children;*
- *For security purposes, and for regulatory and legal purposes (for example safeguarding and child protection and health and safety) and to comply with its legal obligations;*
- *Where otherwise reasonably necessary for the school's purposes, including to obtain appropriate professional advice and insurance for the school.*

When children initially register to attend the school, a statement will be issued to the relevant parent or guardian. This statement will outline:

- *What information will be requested at an appropriate time by the school*
- *Why it is needed*
- *Where it will be held*
- *How long it will be kept for*
- *The arrangements for removing, deleting and forwarding the data*
- *Who may have access to the data*
- *The impact of failing to provide data*

The relevant parent or guardian will be required to acknowledge the statement and confirm their acceptance of it before admission.

4. Keeping In Touch and Supporting The School

The school will use the contact details of parents, children and other members of the school community to keep them updated about the activities of the school, including by sending updates and newsletters, texting and by post. Unless the relevant individual objects, the school may also:

- Share personal data about parents and/or pupils, as appropriate, with organisations set up to help establish and maintain relationships with the school community, such as other parties within the Ivory Federation e.g PTA

- Contact parents and/or pupils by post, phone, text to promote and raise funds for the school and, where appropriate, other worthy causes
- Should you wish to limit or object to any such use, or would like further information about them, please contact the DPO in writing

5. **Rights Of Access To Personal Data ('Subject Access Request')**

Individuals have the right under the Act to access to personal data about them held by the school, subject to certain exemptions and limitations set out in the Act. Any individual wishing to access their data should put their request in writing to the DPO. The school will endeavour to respond to any such written requests as soon as is reasonably practicable and, in any event, within statutory time limits (*currently one calendar month*). The school will not usually charge an administration fee for providing this information, but may do so where the requests are vexatious, excessive or unfounded.

It should be noted that certain data is exempt from the right of access under the Act. This may include information which identifies other individuals or information which is subject to legal professional privilege. The school is also not required to disclose any pupil examination scripts (*though examiners' comments may be disclosed*), nor any reference given by the school for education, training or employment of any individual.

Pupils can make subject access requests for their personal data, provided that, in the reasonable opinion of the school, they have sufficient maturity to understand the request they are making. As all our pupils across the federation are aged 11 and under all subject access requests from pupils will therefore be considered on a case by case basis. A person with parental responsibility will generally be expected to make a subject access request on behalf of pupils under the age of 16. A pupil of any age may ask a parent or other representative to make a subject access request on their behalf.

6. **Rights in relation to data (in line with the GDPR):**

1. Right of Access: Individuals have the right to obtain confirmation as to whether or not personal data concerning them is being processed, and, where that is the case, access to that personal data.

2. Right to Rectification: Individuals have the right to obtain rectification of inaccurate personal data and the right to provide additional personal data to complete any incomplete personal data.

3. Right to Erasure ("Right to be Forgotten"): In certain cases, individuals have the right to obtain the erasure of their personal data.

4. Right to Restriction of Processing: Individuals have the right to obtain a restriction of processing, applicable for a certain period and/or for certain situations.

5. Right to Data Portability: Individuals have the right to receive their personal data and they have the right to transmit such personal data to another controller.

6. Right to Object: In certain cases, individuals have the right to object to processing of their personal data, including with regards to profiling. They have the right to object at further processing of their personal data in so far as they have been collected for direct marketing purposes.

7. Right to be Not Subject to Automated Individual Decision-Making: Individuals have the right to not be subject to a decision based solely on automated processing.

8. Right to Filing Complaints: Individuals have the right to file complaints about the processing of their personal data with the relevant data protection authorities.

9. Right to Compensation of Damages: In case of a breach of the applicable legislation on processing of (their) personal data, individuals have the right to claim damages that such a breach may have caused with them.

7. **Exemptions**

Certain data is exempted from the provisions of the Act, including the following:

- *The prevention or detection of crime*
- *The assessment of any tax or duty*
- *Where the processing is necessary to exercise a right or obligation conferred or imposed by law upon the school*
- *Information which might cause serious harm to the physical or mental health of the pupil or another individual*
- *Cases where the disclosure would reveal a child is at risk of abuse*

- *Information contained in adoption and parental order records*
- *Information given to a court in proceedings under the Magistrates' Courts (Children and Young Persons) Rules 1992*
- *Copies of examination scripts; and*
- *Providing examination marks before they are officially announced*

8. Unstructured Personal Information

The school will generally not be required to provide access to information held mutually and in an unstructured way.

The above are examples only of some of the exemptions under the Act. Any further information on exemptions should be sought from the DPO.

Further exemptions may include information which identifies other individuals, information which the school reasonably believes is likely to cause damage or distress, or information which is subject to legal professional privilege. The school will also treat as confidential any reference given by the school for education, training or employment or prospective education, training or employment of any pupil. The school acknowledges that an individual may have the right to access a reference relating to them received by the school. However, such a reference will only be disclosed if such disclosure will not identify the source of the reference or where, notwithstanding this, the referee has given their consent or if the disclosure is reasonable in all the circumstances.

9. Whose Rights?

The rights under the Act are those of the individual to whom the data relate. However, the school will, in most cases rely on parental consent to process data relating to pupils (*if consent is required under the Act*) unless, given the nature of the processing in question, and the pupil's age and understanding, it is more appropriate to rely on the pupil's consent.

Parents should be aware that in such situations they may not be consulted. In general, the school will assume that pupils consent to the disclosure of their personal data to their parents, e.g. for the purposes of keeping parents informed about the pupil's activities, progress and behaviour, and in the interests of the pupil's welfare, unless, in the school's opinion, there is a good reason to do otherwise.

However, where a pupil seeks to raise concerns confidentially with a member of staff and expressly withholds their agreement to their personal data being disclosed to their parents, the school will maintain confidentiality unless, in the school's opinion, there is a good reason to do otherwise; for example where the school believes disclosure will be in the best interests of the pupil or other pupils.

Pupils are required to respect the personal data and privacy of others, and to comply with the school's Computing and Acceptable Use and E-safety Policies and any school rules.

10. Disclosure Of Information

The school may receive requests from third parties to disclose personal data it holds about pupils, their parents or guardians. The school confirms that it will not generally disclose information unless the individual has given their consent or one of the specific exemptions under the Act applies. However, the school does intend to disclose such data as is necessary to third parties for the following purposes:

- *To give a confidential reference relating to a pupil to any educational institution which it is proposed that the pupil may attend;*
- *To give information relating to outstanding fees or payment history to any educational institution which it is proposed that the pupil may attend;*
- *To publish the results of public examinations or other achievements of pupils of the school;*
- *To disclose details of a pupil's medical condition where it is in the pupil's interests to do so, for example for medical advice, insurance purposes or to organisers of school trips*

Where the school receives a disclosure request from a third party it will take reasonable steps to verify the identity of that third party before making any disclosure.

11. Accuracy

The school will endeavour to ensure that all personal data held on an individual is as up-to-date and accurate as possible. Individuals must notify the DPO of any changes to information held about them. An individual has the right to request that inaccurate information about them is erased or corrected (subject to certain exemptions and limitations under the Act) and may do so by contacting the DPO in writing.

12. Timely Processing

Except as required by the Independent Inquiry into Child Sexual Abuse (*see below*) the School will not keep personal data longer than is necessary for the purpose or purposes for which they were collected and will take all reasonable steps to destroy, or erase from its systems, all data which is no longer required.

13. Enforcement

If an individual believes that the school has not complied with this Policy or acted otherwise than in accordance with the Act, they should utilise the school's complaints procedure and should also notify the DPO.

14. Data Security

The school will take appropriate technical and organisational steps to ensure the security of personal data about individuals, and to ensure that members of staff will only have access to personal data relating to pupils, their parents or guardians where they must do so. All staff will be made aware of this policy and their duties under the Act.

The school must ensure that appropriate security measures are taken against unlawful or unauthorised processing of personal data, and against the accidental loss of or damage to, personal data. Accordingly, no member of staff is permitted to remove personal data from school premises, whether in paper or electronic form and wherever stored, without the prior consent of the Executive Headteacher or School Business Manager. Where a member of staff is permitted to take data offsite it must be encrypted.

15. The Independent Inquiry into Child Sexual Abuse

The Independent Inquiry into Child Sexual Abuse (*formerly The Goddard Inquiry*) was launched at the beginning of July 2015. The Inquiry is investigating whether public bodies and other non-state institutions have taken seriously their duty of care to protect children from sexual abuse in England and Wales. Judge Goddard made it very clear in her opening statement the importance of retaining records. She wrote to institutions including local authorities and religious organisations on the subject of retaining records but confirmed that the content of those letters should be taken to apply to all institutions which have had responsibility for the care of children. Given Judge Goddard's clear direction to institutions not to destroy records, the school will not destroy pupil records after the customary seven-year period, as determined by the DPO by following the Data Protection Principles published by the Information Commissioner's Office, but will retain them and all staff records until the Inquiry has concluded. The Inquiry 'trumps' any data protection legislation.

CONCLUSION

Through the implementation of this policy, data will be kept securely and safely and individuals will know what data is held and how to access it. This statement reflects the school's intention to comply with both the Data Protection Act (2018) and UK GDPR (2021) and any subsequent GDPR requirements.

Policy revised September 2021

Linked Policies

E-Safety and Acceptable Use
Confidentiality